

Terms and Conditions  
Information for Ordering Activities

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**General Services Administration  
Federal Supply Schedule**

**FSC GROUP 71**

**CONTRACT NUMBER: GS-03F-084DA**

**CONTRACT PERIOD: April 1, 2016 through March 31, 2021**

**CONTRACTOR/CONTRACT ADMINISTRATOR:**

Krug Inc.  
421 Manitou Drive  
Kitchener, Ontario, Canada  
Tel: 1-800-265-2796  
Fax: 1-800-265-2798

**HEADQUARTERS**

421 Manitou Drive  
Kitchener, ON  
N2C 1L5

t. 888.578.5784  
f. 519.748.5177

[www.krug.ca](http://www.krug.ca)  
[solutions@krug.ca](mailto:solutions@krug.ca)

**1. List of Special Item Numbers on Contract**

71-1	Packaged Offices
711-17	Multiple Seating
711-18	Multi-purpose Seating
711-19	Stacking Chairs
711-16	Fully Upholstered Furniture
711-11	Tables and Accessories
711-8	Executive Office Furniture
711-9	Executive Conference Room Furniture
71-316	Hospital and Geriatric Chairs and Lounge Seating
71-315	Hospital Patient Room Furniture
71-318	Patient Service Systems
711-95	Office Furniture Installation

**2. SPECIAL ITEM                      MAXIMUM  
NUMBER                              ORDER**

711-17	\$200,000
711-18	\$200,000
711-19	\$200,000
711-16	\$300,000
711-11	\$500,000
711-8	\$500,000
711-9	\$500,000
71-316	\$500,000
71-315	\$500,000
71-318	\$500,000
711-95	\$150,000

Terms and Conditions  
Information for Ordering Activities

---

**3. SPECIAL ITEM MINIMUM  
NUMBER ORDER**

711-17	\$100.00
711-18	\$100.00
711-19	\$100.00
711-16	\$100.00
711-11	\$100.00
711-8	\$100.00
711-9	\$100.00
711-95	\$100.00
71-316	\$100.00
71-315	\$100.00
71-318	\$100.00

**4. Geographic Coverage**

48 contiguous States and Washington, DC

**5. Point of Production**

Krug Inc.  
421 Manitou Drive  
Kitchener, Ontario, CANADA  
N2C 1S1

**6. Discount from List Prices**

71-1	Packaged Offices	Same Discount As Below
711-17	Multiple Seating	55.67%
711-18	Multi-purpose Seating	55.67%
711-19	Stacking Chairs	55.67%
711-16	Fully Upholstered Furniture	55.67%
711-11	Tables and Accessories	55.67%
711-8	Executive Office Furniture	55.67%
711-9	Executive Conference Room Furniture	55.67%
71-316	Hospital and Geriatric Chairs and Lounge Seating	51.60%
71-315	Hospital Patient Room Furniture	51.60%
71-318	Patient Service Systems	51.60%
711-95	Office Furniture Installation	12% Maximum of Net
	Product Value Up To \$150,000	
	Negotiable Over \$150,000	

Terms and Conditions  
Information for Ordering Activities

---

**7. Quantity Discounts**

SIN 711-17

25,001 – 50,000	1%
50,001 – 100,000	2%
100,001 – 150,000	3%
150,001 – 200,000	4%

SIN 711-18

25,001 – 50,000	1%
50,001 – 100,000	2%
100,001 – 150,000	3%
150,001 – 200,000	4%

SIN 711-19

25,001 – 50,000	1%
50,001 – 100,000	2%
100,001 – 150,000	3%
150,001 – 200,000	4%

SIN 711-16

25,000 – 50,000	1%
50,001 – 75,000	2%
75,001 – 100,000	3%
100,001 – 180,000	4%
180,001 – 200,000	5%
200,001 – 300,000	6%

SIN 711-11

25,000 – 50,000	1%
50,001 – 75,000	2%
75,001 – 100,000	3%
100,001 – 180,000	4%
180,001 – 200,000	5%
200,001 – 300,000	6%

SIN 711-8

300,000 – 350,000	2%
350,001 – 400,000	4%

SIN 711-9

300,000 – 350,000	2%
350,001 – 400,000	4%

Terms and Conditions  
Information for Ordering Activities

---

SIN 71-316

\$100,000.00 - \$200,000	1%
\$200,000.01 - \$300,000	1.5%
\$300,000.01 - \$400,000	2%
\$400,000.01 - \$500,000	2.5%

SIN 71-315

\$100,000.00 - \$200,000	1%
\$200,000.01 - \$300,000	1.5%
\$300,000.01 - \$400,000	2%
\$400,000.01 - \$500,000	2.5%

SIN 71-318

\$100,000.00 - \$200,000	1%
\$200,000.01 - \$300,000	1.5%
\$300,000.01 - \$400,000	2%
\$400,000.01 - \$500,000	2.5%

**8. Prompt Payment Terms**

Net 30 Days

**9. Visa and MasterCard are accepted above and below the micropurchase threshold.**

NOTE: No additional discount will be offered on orders placed using credit cards.

**10. Foreign Items**

All items manufactured in Canada.

**11a. Time of Delivery**

60-90 Days ARO for all items.

**11b. Expedited Delivery**

Please contact Krug GSA Customer Service for information on Expedited Delivery/Krug Express Program. 1-800-265-2796

**11c. Overnight & 2 day Delivery**

N/A

**11d. Urgent Requirements**

Please contact Krug for urgent requirements.

**12. F.O.B. Point**

Origin – Central Territorial Warehouse

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---

**13. Ordering Address**

KRUG INC.  
421 Manitou Drive  
Kitchener, Ontario, CANADA  
N2C 1L5  
Tel. 1.800.254-2796  
Fax. 1.800.265.2798  
[gsaorders@krug.ca](mailto:gsaorders@krug.ca)

**14. Payment Address**

Same as above

**15. Warranty**

Krug warrants the construction and the finish for all our products to be free from defect in materials and workmanship for a period of 10 years from the date of purchase. This warranty does not apply to components not manufactured by Krug including textiles, which are subject to the specific warranties of those manufacturers, if any. Textiles (fabric, leather, vinyl, or any other covering material) suppliers do not guarantee their products for durability and color fastness, and not does Krug. Casters, mechanical and electrical components have a warranty of five years from the date of purchase. The Krug warranty does not apply to COM specified materials; damage caused by a carrier other than Krug, or variation in wood finishes due to natural wood color variations. Krug cannot be held responsible for variations in fabric dye lots from order to order. All fabric is carefully inspected when it is received, but a degree of variation in color should be expected. Repair or replacement of any defect covered by Krug warranty will be made at no charge to the original purchaser during the warranty period. This warranty does not apply to defects resulting from negligence, misuse, alteration, improper cleaning, stains or accidents. Krug's judgment will be final in all matters concerning the condition of the defect, and the necessity or manner of repair. Krug is not responsible for the damage or degradation of product that may occur due to extreme hot or cold temperatures after it has left Krug. Krug product should not be exposed to any extreme hot or cold temperatures during its life. All products should be stored in climate-controlled warehousing and should be transported on climate-controlled trailers and containers, in order to protect its integrity. Trailers and containers should not be used for storage of products. Products should remain in a climate-controlled environment until the time that transport commences, and should be moved into a climate-controlled environment as soon as transport is complete. Exposure to extreme heat or cold temperature voids the Krug warranty. This warranty applies to products sold in North America only, and is made by Krug only to the original purchasers acquiring our products through authorized Krug dealers, directly from Krug, or from others specifically authorized to sell our products.

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Information for Ordering Activities

---

- 16. Export Packing Charges**  
Quoted upon request
  
- 17. Terms and Conditions of Government Commercial Credit Card**  
ACCEPTANCE: KRUG will accept the government commercial credit card but will not  
Offer any additional discount for orders placed using the credit card
  
- 18. Term and Conditions of Rental Maintenance and Repair.**  
N/A
  
- 19. Term and Conditions of Installation**  
N/A
  
- 20. Term and Conditions of Repair**  
N/A
  
- 20a. Term and Conditions for any other services**  
N/A
  
- 21. Service and Distribution points**  
Call contractor
  
- 22. Participating Dealers**  
Call contractor
  
- 23. Preventative Maintenance**  
N/A
  
- 24. Environmental Attributes**  
Krug maintains a program to reduce the impact on the environment of our products and  
operations.
  
- 25. Data Universal Number System (DUNS) number**  
251476669
  
- 26. Notification regarding registration in SAM.**  
Krug Inc.'s registration in SAM is current, accurate and valid.  
37310 (Cage code)